

DULCE PECADO
Customer Complaint Form

Date: 02/08/2025

Customer Name: [REDACTED]

Telephone (Optional): _____

Email (Optional): [REDACTED]

Nature of Complaint

☐ Customer Service: X

☐ Food & Drinks

☐ Waiting Time:

☐ Cleanliness

☐ Staff Behaviour

☐ Other:

Complaint Details

The service was polite, but it took some time before someone came to take our order."